

SCIENION is the leading manufacturer of ultra-precise, robust, high performance dispensing automation equipment within the life-science and diagnostic field. Our systems are used from early R&D activities to industrial high throughput manufacturing of innovative diagnostic devices and biosensors. We also offer assay development and contract manufacturing services, offering a spectrum of full solutions involving the full manufacturing process.

SCIENION GmbH, together with its subsidiaries SCIENION US, Inc., SCIENION UK and Cellenion SAS, are members of the CELLINK Group. We provide systems and services for precision liquid handling, single-cell dispensing and bioprinting for diagnostics, pharmaceuticals, veterinary, plant, food analytics and research. SCIENION offers a unique technology portfolio that has been continuously expanded over almost two decades.

Global Service & Support (GSS) is responsible for global customer support for the whole product portfolio of the CELLINK group.

SCIENION UK is seeking a:

Field Service Engineer

The role will be based at our facility in Chichester and will involve all aspects of service and support both at customer sites throughout the UK and Ireland, and within Scienion UK's in house contract manufacturing facility.

Your tasks:

- Installation, Maintenance, calibration and repair of SCIENION and Cellenion equipment at customer sites in the UK and Ireland.
- Maintenance of in-house manufacturing equipment.
- Remote Support (Email / Phone / TeamViewer).
- Troubleshooting and analysis.
- Assisting Sales and Applications team with setup of equipment for demonstrations and trade shows.
- Keeping CRM up to date.

What you bring:

- Engineering BSc degree or HND/HNC and suitable technical experience working with laboratory automation
- Experience with CRM/Ticketing software an advantage
- Good team worker
- Full driving licence
- Willingness to travel, with some overnight stays

The attractive package is competitive and commensurate to experience and qualifications. It will include a car allowance and a pension scheme.

If you are seeking a challenging role in a fast-growing professional company, please apply complete with full C.V. to:

Gareth Evans, Support Manager, Scienion UK Ltd.

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