

SCIENION AG, together with its subsidiaries SCIENION US, Inc., SCIENION UK Ltd. and Cellenion SAS, are members of the Cellink Group. We provide systems and services for precision liquid handling, single cell dispensing and bioprinting for diagnostics, pharmaceuticals, veterinary, plant, food analytics and research. SCIENION offers a unique technology portfolio that has been continuously expanded over two decades.

Our mission at Cellink is to create the future of medicine.

The Global Service & Support (GSS) is responsible for global customer support for the whole product portfolio of the Cellink group.

For our headquarter in Berlin we are seeking a

Field Application Specialist (f/m/d)

Your tasks:

- Install devices on-site and implement customer applications
- Perform trainings both on-site and online
- Support at scientific shows and conferences including booth setup
- Write manuals
- Online and on-site support of customers
- Perform in-house demos and optimization studies

Your profile:

- Background in Natural Sciences
- Knowledge in molecular methods is considered an advantage
- Good knowledge of MS Office (esp. Excel and PowerPoint)
- Problem solving skills
- Good English & German knowledge
- Driving license (class B) and passport
- Willingness to travel with overnight stays (max. 60%)
- Joy in dealing with customers
- Experience with CRM/Ticketing software is considered an advantage

What we offer:

- Friendly team and open office atmosphere
- 40-hour week with flexible working hours between 06:00 – 22:00
- Partial home-office option
- Opportunities to learn and grow with the company

Do you want to be part of our success story? Please send your CV, cover letter and salary expectations to hr@scienion.com.