

SCIENION AG, together with its subsidiaries SCIENION US, Inc. and Cellenion SAS, are members of the Cellink Group. We provide systems and services for precision liquid handling, single-cell dispensing and bioprinting for diagnostics, pharmaceuticals, veterinary, plant, food analytics and research. SCIENION offers a unique technology portfolio that has been continuously expanded over almost two decades.

Our mission at Cellink is to create the future of medicine.

The Global Service & Support (GSS) is responsible for global customer support for the whole product portfolio of the Cellink group.

For our headquarter in Berlin we are seeking a

Field Service Engineer (f/m/d)

Your tasks:

- Maintenance, calibration and repair of the product family at customers in the European market.
- Remote Support (Email / Phone / TeamViewer)
- Troubleshooting and analysis

What you bring:

- Technical experience (e.g. electronics, mechatronics, service technician or similar professions)
- Professional experience in repairing and maintaining linear axes systems is considered an advantage
- Good English & German knowledge
- Kind personality
- Driving license (Class B) and passport
- Willingness to travel with overnight stays (average 50%)
- Joy in dealing with customers
- Experience with CRM/Ticketing software is considered an advantage

What we offer:

- Friendly team and open office atmosphere
- 40-hour week with flexible working hours between 06:00 – 22:00
- Partial home-office option
- Opportunities to learn and grow with the company

Do you want to be part of our success story? Please send your CV, cover letter and salary expectations to hr@scienion.com.